71392

<u>IN THE UNITED STATES PATENT AND TRADEMARK OFFICE</u>

Applicant:

Anthony J. Dezonno

PATENT

Serial No.:

09/246,389

Examiner: G. Gauthier

Filed:

February 9, 1999

For:

SELECTIVE MESSAGING IN A

MULTIPLE MESSAGING LINK ENVIRONMENT

Attorney

Docket No.: 71392

AMENDMENT A

Box Non-Fee Amendment Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action of May 6, 2002, please amend the application as

follows:

In the claims:

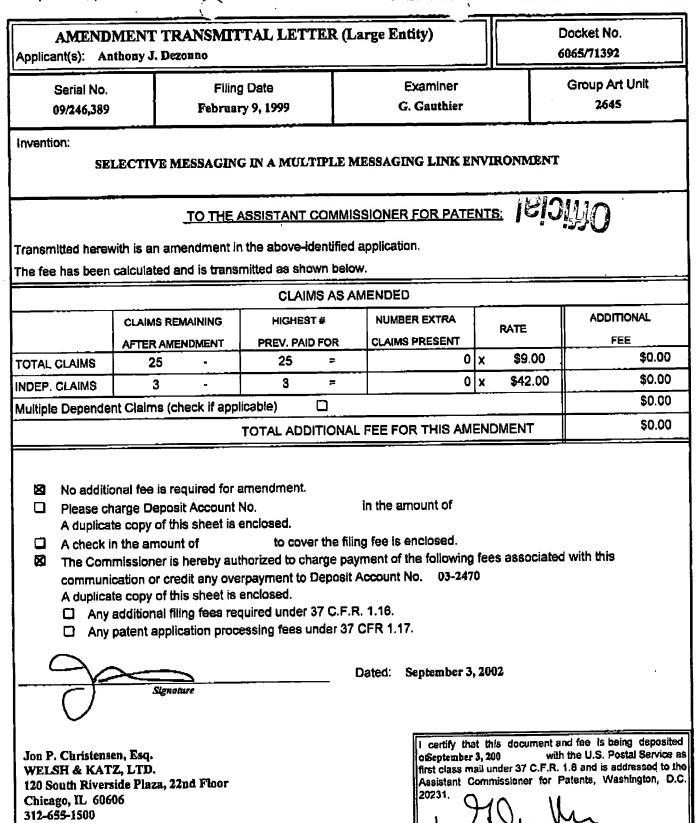
Amend claim 1 to read as follows:

1. (Once Amended) A method of reducing message traffic among peripherals of an automatic call distributor, such method comprising the steps of:

-1-

forming a message table in a first peripheral of the automatic call distributor; and forwarding a message from the first peripheral to a second peripheral of the automatic call distributor based upon a content of the message table.

MAR. 19. 2003 1:46PM



Signature of Person Mailing Correspondence

Glenn Marsa

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P11LARGE/REV05

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U.S. Patent Application Serial No. 09/246,389 Filed: February 9, 1999

6065/71392 JPC/t83 Inventor: Anthony J. Dezonno Mailing Date: September 3, 2002 Title: SELECTIVE MESSAGING IN A MULTIPLE MESSAGING LINK ENVIRONMENT

Amendment Transmittal Letter including Cert. of Mailing (1 pg.); Response to Notice of Non-Compliant Amendment (4 pgs); Marked-Up Claims (1 pg); Clean version of Amended Claims (1pg.); Postcard

## COMMISSIONER FOR PATENTS

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> Respectfully, Weish & Katz, Ltd.

